

Organizational Trust Survey



What is it?	<p><i>The Organizational Trust Survey (OTS)</i> is designed to help an organization identify where there are issues of trust, to understand how they are showing up and to provide ways in which the issues might be addressed. The results are presented in a comprehensive report and include an introduction to the language of trust and a detailed summary of the results. The survey will be led by one or more partners of Triscendence.</p>
Who is it designed for?	<p><i>The OTS</i> is designed for senior leaders and their teams who may be responsible for the whole organization, a division or large department (at least 100 employees). They will be aware of the impact that low levels of trust can have on an organization, and have a desire to make improvements - although they may not be sure where to start.</p>
Why is it needed?	<p>Senior leaders are often unaware of the full extent of concerns that exist in their organization. The hierarchical nature of most organizations means that staff are reluctant to provide candid feedback. By ensuring that all feedback is confidential, staff can confidently provide the feedback senior leaders need on which to base effective action.</p>
Survey Structure	<p><i>The OTS</i> is web-based and collects responses to 72 different behaviorally based statements which reveal the respondents view about different aspects of trust which impact the organization. The survey concludes with two open-ended questions to collect any additional data. Additional demographic data is collected to aid interpretation of the findings.</p>
Promises of the Survey	<p>As a result of the survey and conversations about the results, you will have a clear understanding of your staff, managers and leaders view about the levels of trust they have with their colleagues. This will be based in clear behavioral terms relevant to the organization, which will allow specific actions to be identified, consistent with the strategy and values of the organization.</p>
Components	<p>The offer includes</p> <ul style="list-style-type: none">□ Introduction to the distinctions (language) of trust□ Survey for any number of respondents□ Review of results and discussion of possible actions